

...a catalyst for change in networks supporting individuals with intellectual and developmental disabilities

# What is Linguistic Cultural Competence and What does it Mean for Developmental Disabilities Councils

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### OBJECTIVES

Participants will:

- 1. Compare demographic trends in languages spoken in the United States and their respective states and territories.
- 2. Review a definition and framework for linguistic competence.
- 3. Differentiate linguistic competence from language access and cultural competence.
- Identify legal mandates and requirements for language access that affect individuals who experience developmental disabilities and their families.
- 5. Explore the implications of linguistic competence for Developmental Disabilities Councils.





### Rationales for Linguistic Competence: What it means for Developmental Disabilities Councils

- Current and emerging demographics
- It's the law!
- Increases access to and utilization of services and supports
- Responds to Developmental Disabilities Act requirements for underserved populations
- Decreases disparities for limited English speaking populations

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# **Polling Question**



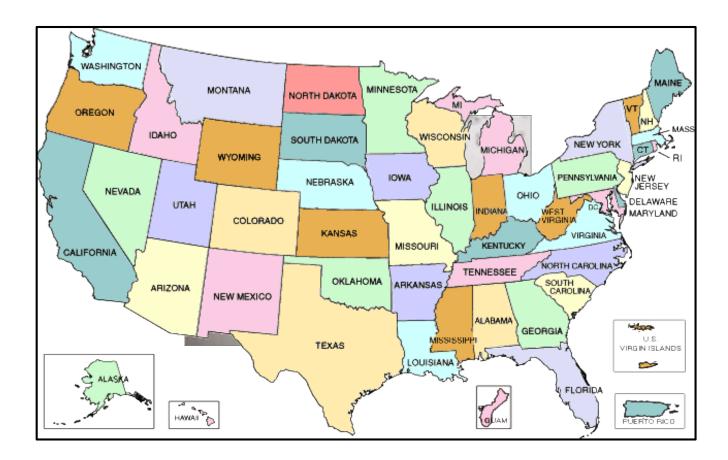
### Do you know the top five languages (other than English) spoken in: your state or territory?

This data source does not include American Sign Language



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# Selected demographic trends in languages spoken in the U.S. & Territories

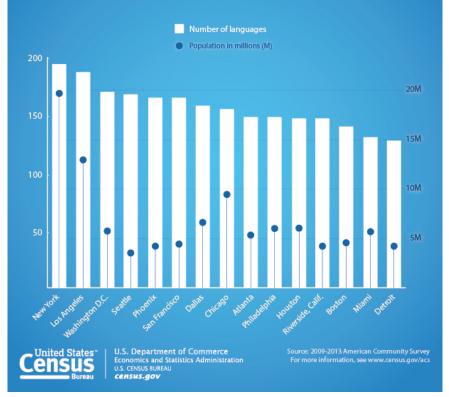


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#### New York metro area

- At least 192 languages are spoken at home.
- 38% of the metro area population age 5 and over speak a language other than English at home.
- One of the smaller language groups found there is **Bengali**, with 105,765 speakers

#### Number of Languages Spoken in the 15 Largest Metro Areas



#### Washington, DC metro area

- At least **168 languages** are spoken at home.
- 26 percent of the metro area population age 5 and over speak a language other than English at home.
- One of the smaller language groups found there is Amharic, with 43,125 speakers.

#### Seattle metro area

- At least 166 languages are spoken at home.
- 22 percent of the metro area population age 5 and over speak a language other than English at home.
- One of the smaller language groups found there is Ukrainian, with 15,850 speakers.

#### Houston metro area

- At least 145 languages are spoken at home.
- 37 percent of the metro area population age 5 and over speak a language other than English at home.
- One of the smaller language groups found there is **Tamil**, with 4,690 speakers.

#### **Boston metro area**

At least 138 languages are spoken at home.

23 percent of the metro area population age 5 and over speak a language other than English at home.

One of the smaller language groups found there is **Albanian**, with 6,800 speakers.

### Languages Spoken at Home in the U.S. in 2016

Estimated Total Population 5 years and over

Speak only English 78.4%

Speak a language other than English 21.6%

#### Speak Spanish

#### Speak Indo European languages

[French (Patois, Cajun), French Creole, Italian, Portuguese, Portuguese Creole, German, Yiddish, Other West Germanic languages, Scandinavian languages, Greek, Russian, Polish, Serbo-Croatian, Other Slavic languages, Armenian, Persian, Gujarathi, Hindi, Urdu, Other Indic languages]

#### Speak Asian and Pacific Island languages 10,604,324 (3.5%)

[Chinese, Japanese, Korean, Mon-Khmer, Cambodian, Miao, Hmong, Thai, Laotian, Vietnamese, Tagalog, other Pacific Island language]

#### **Other Languages**

#### 3,334,741 (1.1%)

40,489,813 (13.3%)

11,090,060 (3.7%)

[Navajo, Other Native American languages, Hungarian, Arabic, Hebrew, African languages, other unspecified languages]





303,328,961

### Limited English Speaking Households

Limited English Speaking Households formerly (linguistic isolation) refers to households in which no member 14 years old and over: (1) speaks only English or (2) speaks a non-English language and speaks English "very well."

Limited English Speaking Households in the Unites States in 2016

All households

Households speaking--

- Spanish
- Other Indo-European languages
- Asian and Pacific Island languages
- Other languages

4.5%

22.4%

15.4%

25.9%

17.4%



### Languages Spoken at Home in Massachusetts in 2016

Estimated Total Population 5 years and over

Speak only English 76.3%

Speak a language other than English 23.7%

### Speak Spanish

#### Speak Indo European languages

[French (Patois, Cajun), French Creole, Italian, Portuguese, Portuguese Creole, German, Yiddish, Other West Germanic languages, Scandinavian languages, Greek, Russian, Polish, Serbo-Croatian, Other Slavic languages, Armenian, Persian, Gujarathi, Hindi, Urdu, Other Indic languages]

#### Speak Asian and Pacific Island languages 273,939 (4.2%)

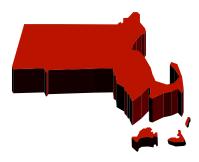
[Chinese, Japanese, Korean, Mon-Khmer, Cambodian, Miao, Hmong, Thai, Laotian, Vietnamese, Tagalog, other Pacific Island language]

#### **Other Languages**

[Navajo, Other Native American languages, Hungarian, Arabic, Hebrew, African languages, other unspecified languages]

6,452,005





#### 88,162 (1.4%)

578,572 (9.0%)

586,556 (9.1%)

### Limited English Speaking Households

Limited English Speaking Households formerly (linguistic isolation) refers to households in which no member 14 years old and over: (1) speaks only English or (2) speaks a non-English language and speaks English "very well."

Limited English Speaking Households in the Massachusetts 2016

All households

Households speaking--

- Spanish
  - de Furence lenguese
- Other Indo-European languages
- Asian and Pacific Island languages
- Other languages

5.8%

26.4%

17.7%

30.2%

17.0%



# **Polling Question**



Has your Developmental Disabilities Council reached consensus on a definition for linguistic competence?

 $\Box$  yes  $\Box$  no  $\Box$  don't know  $\Box$  in progress





## **Linguistic Competence**

- is the capacity of an organization and its personnel to communicate effectively, and convey information in a manner that is easily understood by diverse groups including persons of limited English proficiency, those who are not literate or have low literacy skills, individuals with disabilities, or those who are deaf or hard of hearing
- requires organizational and provider capacity to respond effectively to the health literacy and mental health literacy needs of populations served
- ensures policy, structures, practices, procedures and dedicated resources to support this capacity









### Linguistic Competence Means that Developmental Disabilities Councils ...

- ☑ Communicate effectively with all of its members and the people or populations with which they support, collaborate, and advocate with and/or behalf of.
- ☑ Have a plan, policies, and practices to communicate effectively with linguistically diverse communities and the capacity to measure their efficacy.
- Communicate effectively with people who: (1) speak languages other than English; (2) have trouble reading or cannot read; (3) use sign language and may need an interpreter; or (4) have other communication needs and preferences.
- ☑ Follow laws about making sure people who speak languages other than English can access activities conducted and funded by the Council.





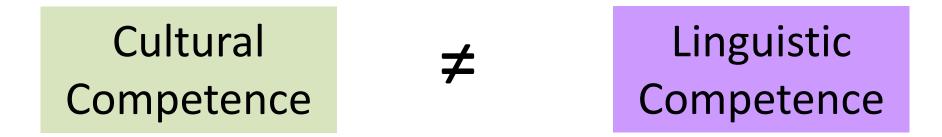








# **Clarifying Terms**



# While interrelated, linguistic competence and language access are not synonymous.

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### Language access and implementation:

### **Considerations for your Developmental Disabilities Council**

What are the legal mandates, guidance, or standards related to linguistic competence and language access?

How will or does your DD Council address these legal requirements?

How do these legal mandates and guidance impact services and supports for individuals with intellectual, developmental and other disabilities and their families?





### Title VI - Civil Rights Act of 1964

SEC. 601 TITLE VI--NONDISCRIMINATION IN FEDERALLY ASSISTED PROGRAMS



#### Title VI of the Civil Rights Act of 1964- Sec. 601

ensures nondiscrimination in Federally Assisted programs and states that "No person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance".

https://www.justice.gov/crt/title-vi-1964-civil-rights-act



# Who Does Title VI Protect?

## **EVERYONE!**

Title VI Civil Rights Act of 1964 states that: ""No person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance."

☑ Title VI protects persons of all colors, races, and national origins.

☑Title VI protects against national origin discrimination and is not limited to U.S. citizens.





### Title VI – National Origin Discrimination

Provisions related to language access:

Service providers must take reasonable steps to provide meaningful access to their programs by persons with limited English proficiency (LEP). [68 Fed. Reg. 153 at 47322]

Providers that must provide language assistance services in order to comply with Title VI should implement policies and procedures to provide information in appropriate languages and ensure that LEP persons are effectively informed of and have meaningful access to covered programs.

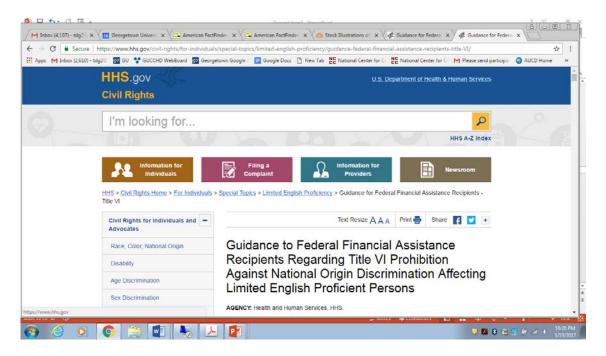
[68 Fed. Reg. 153 at 47320]

http://usinfo.state.gov/usa/infousa/laws/majorlaw/civilr19.htm



### Linguistic Competence: LEGAL MANDATES & GUIDANCE

Guidance to Federal Financial Assistance Recipients Regarding Title VI Prohibition Against National Origin Discrimination Affecting Limited English Proficient Persons



Source: https://www.hhs.gov/civil-rights/for-individuals/special-topics/limited-english-proficiency/guidance-federal-financial-assistance-recipients-title-VI/index.html?language=es





Executive Order 13166: Improving Access to Services for Persons with Limited English Proficiency



U.S. Department of Health & Human Services



### U.S. Department of Education



U.S. Department of Justice

#### U.S. Department of Labor













Requirements for language access in Federal legislation affecting individuals with developmental disabilities and their families.



### **IDEA Requires**

"The public agency must take whatever action is necessary to ensure that the parent understands the proceedings of the IEP Team meeting, including arranging for an interpreter for parents with deafness or whose native language is other than English."



Retrieved on 3/19/17 from http://idea-b.ed.gov/explore/view/p/,root,regs,300,D,300.322,.html



### Multiple Legal Mandates

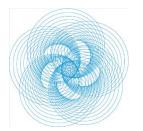
Under Section 504 and Title VI, a student's language proficiency and English Language Learner (ELL) status is part of a student's cultural background that needs to be considered in order to make appropriate special education evaluation and placement determinations.

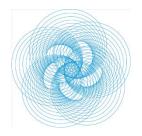


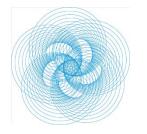


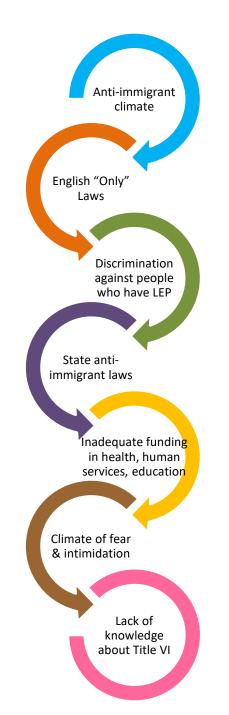












How is the socio-political and economic climate affecting language access in your state or territory?







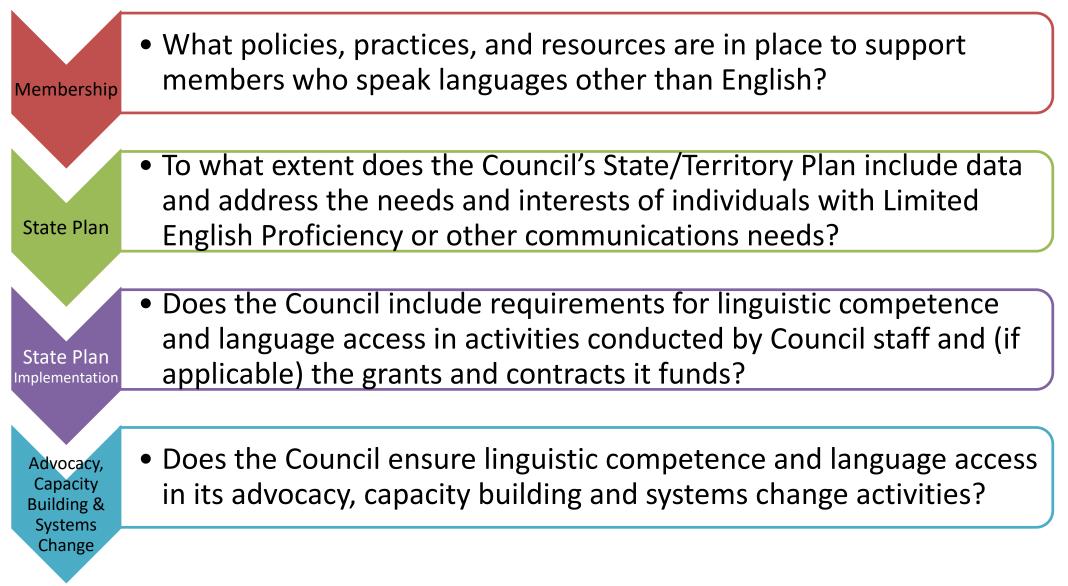








### Linguistic Competence applies to all Council Activities



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