5-Year State Plan Public Input Strategies used by DD Councils

Initial query posted March 5, 2015:

As DD Councils are "gearing up" to gather information from the public to inform DD Councils about needs in the State/Territory, we are interested in collecting information on the variety of ways DD Councils receive information from people with developmental disabilities, families of people with developmental disabilities and other stakeholders.

If you have surveys or other methods that have been effective, please post to the list-serve, or send directly to me at smatney@nacdd.org. We will archive all the information received and make available on the itacchelp.org website in the near future.

Responses from DD Councils:

Florida

We are using a variety of strategies to seek public input for the Council's 2017-2021 State Plan. We began intensive efforts in early December by piloting a focus group/structured interview using a guiding PowerPoint in conjunction with a hard copy survey at our annual Self-Advocate Conference. In February, we released online surveys in a general format as well as an "Easy Read" version, and we offered Spanish versions for both. We held four webinars with three targeted to families and one targeted to providers using the structured interview format and encouraging participants to complete our online survey. We will be holding a live forum next week with key state agency and organization administrators/directors.

I've attached both versions of the PowerPoint (i.e., general and self-advocate version) as well as copies of both surveys.

Sheila Gritz-Swift
Deputy Director of Programs
Florida Developmental Disabilities Council, Inc. (FDDC)

See attached: 2 pdf surveys; 2 power point presentations

Idaho

Idaho does something very similar to Wisconsin with public forums around the state. We also hold focus groups with various stakeholder groups, support groups, councils, committees, and task forces that meet on a regular basis. We ask to be on their agenda for a regular meeting. We also have a survey available via website, email, and paper as well. We combine all survey data, comments, and other feedback into charts and reports for our Council members to consider in addition to other state information and national data when developing goals and objectives for the new plan.

Tracy Warren, Idaho Council on Developmental Disabilities

Iowa

We use the results of the comprehensive review and analysis to generate a survey of the 9000 registrants of ID Action to get their input on the most important issues and strategies. The survey is also available to other advocacy organizations, agencies, interest groups so that we receive input from people with developmental disabilities, families, decision-makers and members of the public. Staff and/or members participate in focus groups, information sessions, planning sessions of other organizations, agencies and interest groups to identify priority needs and activities, tactics and strategies others are employing to address issues. We have community conversations with throughout the state with individuals, families and community members to identify the strength and needs of communities to be inclusive. We read the state plans of other state agencies and engage Council members in conversations about their experiences and observations from individual, family, agency, provider perspectives.

Becky Harker

Louisiana

For our five year plan we host two public forums, in collaboration with our Network partners, to gain input on service gaps, what needs to happen to fill those gaps, and what the Network can do. We also publish a Public Input Survey targeted to individuals with developmental disabilities and their families as well as advocates and public agencies. The survey allows respondents to rank order areas of emphasis and gives the Council information on how to prioritize potential activities. The survey is currently under revision for use this planning cycle.

Annually, our Council grassroots leaders provide information and input to assist the Council in prioritizing activities for its advocacy plan for the coming year.

Sandee Winchell Executive Director La. Developmental Disabilities Council

Maine

The Council has/will use the following strategies to obtain public input:

- Direct Council Member Outreach.
- NCI interview feedback
- Work w/ partners to obtain direct input & review input received from the Department including Olmstead & Biennial Plan feedback; Coalition for Housing and Quality Services; Continuum of Care; Parent Organizations, etc.
- Participate with the Developmental Services Oversight and Advisory Board Public Forums (annual)
- Review SILC/ Other Rehab Councils Public input

Over the next few months I will be attending local meetings the statewide self-advocacy organization (all of them, statewide). I am doing that as a function of contract management but it will work out very nicely for public input as well.

5-Year State Plan Public Input Information from DD Councils; March 2015

We will review the possibility, but I do not expect that we will do a survey due to the poor response rates that we have had from previous surveys and the likelihood that participants have already engaged with the OAB (so we have access to their input).

I do not expect that we will do public meetings, either. We did a series of statewide meetings for the last plan. They were EXTREMELY expensive, both in direct expenses and more significantly in terms of staff time. That was in addition to being poorly attended and not identifying any new areas of concern.

Rachel Dyer, Associate Director

Maine Developmental Disabilities Council

Minnesota

We've done customer research studies for a number of years, dating back to 2001. Here is a link to that section of our Council website where these studies are all posted – http://mn.gov/mnddc/extra/customer-research.htm

The most recent is posted first and all are available is several formats.

Here also is a link to Minnesota's Olmstead Plan – http://www.dhs.state.mn.us/main/groups/olmstead/documents/pub/dhs16 185036.pdf

We'll be using input from this effort also.

Mary Jo

MN Governor's Council on Developmental Disabilities

West Virginia

We used Survey Monkey and received 460 responses. It help rank and identify the most important needs.

See attached pdf file

Wisconsin

Wisconsin uses conversation café's to gather input. We have the year mapped out. We try to target all areas of the state and focus on groups where we can get good representation on diversity, age, rural and urban etc. We have a few scheduled during key conferences as well: Circles of Life, Employment First and Self-Determination.

I have a tool kit, I've attached a few of the items: the facilitators guide, café menu and flyer. I will be putting a whole box of supplies together for each café. Cafés are a really positive way to get input.

Fil Clissa

See attached: Checklist (word doc) 2 pdf documents

2017 – 2021 State Plan Public Input

JANUARY - MARCH 2015



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To advocate and promote meaningful participation in all aspects of life for Floridians with developmental disabilities.

Communication

What we do...

- Main Areas of Focus
 - Child Development and Education
 - Community Living
 - Employment and Transportation
 - Health Care and Prevention
 - Self-Advocacy Leadership

Public Policy and Advocacy



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What's coming?

Increased focus on **systems change** and **individual and family advocacy**

Child Development and Education

 GOAL: Increase the number of children and youth being served in inclusive education and child care settings





Individual and Family Advocacy

- What is the most helpful activity the FDDC is currently doing?
- What is the biggest barrier?
- What does the FDDC need to do in the future that we're not doing now?

Systems Change

Community Living

• GOALS:

- Increase Waiver services and non-waiver supports
- Increase access to inclusive housing
- Support training and information on
 - legal rights and responsibilities
 - abuse and neglect issues





Individual and Family Advocacy

- What is the most helpful activity the FDDC is currently doing?
- What is the biggest barrier?
- What does the FDDC need to do in the future that we're not doing now?

Systems Change

Employment and **Transportation**

• GOALS:

- Increase paid employment in the community as the first option for people with disabilities
- Improve access to affordable, reliable transportation options
- Improve information and training that leads to employment for students with disabilities





Individual and Family Advocacy

- What is the most helpful activity the FDDC is currently doing?
- What is the biggest barrier?
- What does the FDDC need to do in the future that we're not doing now?

Systems Change

Health Care and Prevention

• GOALS:

- Gain and maintain skills that ensure health and safety
- Improve access to and delivery of health care and early intervention services





Individual and Family Advocacy

- What is the most helpful activity the FDDC is currently doing?
- What is the biggest barrier?
- What does the FDDC need to do in the future that we're not doing now?

Systems Change

Self-Advocacy Leadership

GOALS:

- To build self-determination and self-advocacy skills
- To build leadership through participation in advocacy organizations and legislative advocacy efforts





Individual and Family Advocacy

- What is the most helpful activity the FDDC is currently doing?
- What is the biggest barrier?
- What does the FDDC need to do in the future that we're not doing now?

Systems Change

What are the unmet needs and barriers that prevent individuals with disabilities and their family members from accessing and using services to fully participate in and contribute to their communities?



• What are the unmet needs and barriers that prevent unserved and underserved groups of individuals with developmental disabilities and their families from fully participating in and contributing to their communities?



• How adequate are the state's current services and supports provided to individuals with disabilities and their families and to what extent do they receive and directly benefit from the services and supports?



 Can you share any examples of individuals with developmental disabilities and their families whose lives have been positively impacted by receiving the state's current services

and supports?



...State of Florida Input Needed

• Can you share examples of individuals with developmental disabilities and their families whose lives have been negatively impacted because they have not received the state's current services and supports?



New and Emerging Issues for Immediate Consideration

 What are new and emerging issues that are impacting individuals with developmental disabilities and their families?

Questions/Other Recommendations

Are there any critical areas or issues that we haven't addressed?

Thank you for sharing your thoughts and ideas!

If you think of anything you would like to add to this conversation, please feel free to email Sheila Gritz-Swift at

Sheilags@fddc.org or call Sheila at (850) 922-6707

2017 – 2021 State Plan Public Input

JANUARY - MARCH 2015



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To advocate and promote meaningful participation in all aspects of life for Floridians with developmental disabilities.

Communication

What we do...

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 - Self-Advocacy Leadership

Public Policy and Advocacy



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What's coming?

Increased focus on **systems change** and **individual and family advocacy**

Child Development and Education

 GOAL: Increase the number of children in their schools and local daycare





Individual and Family Advocacy

- What is the most helpful activity the FDDC is currently doing?
- What is the biggest barrier?
- What does the FDDC need to do in the future that we're not doing now?

Systems Change

Community Living

• GOALS:

- Help self-advocates get more paid and unpaid supports
- Help self-advocates get homes where they want to live
- Help self-advocates understand their rights





Individual and Family Advocacy

- What is the most helpful activity the FDDC is currently doing?
- What is the biggest barrier?
- What does the FDDC need to do in the future that we're not doing now?

Systems Change

Employment and **Transportation**

• GOALS:

- Help self-advocates get jobs
- Help self-advocates have reliable rides that they can afford





Individual and Family Advocacy

- What is the most helpful activity the FDDC is currently doing?
- What is the biggest barrier?
- What does the FDDC need to do in the future that we're not doing now?

Systems Change

Health Care and Prevention

• GOALS:

- Help babies until they are three get the services they need
- Help the medical providers and their systems get better so that self-advocates can stay well and safe





Individual and Family Advocacy

- What is the most helpful activity the FDDC is currently doing?
- What is the biggest barrier?
- What does the FDDC need to do in the future that we're not doing now?

Systems Change

Self-Advocacy Leadership

• GOALS:

- Help self-advocates learn what they want and how to ask for it
- Help self-advocates to be leaders in their lives and communities so they can speak up and attend meetings





Individual and Family Advocacy

- What is the most helpful activity the FDDC is currently doing?
- What is the biggest barrier?
- What does the FDDC need to do in the future that we're not doing now?

Systems Change

State of Florida Input Needed...

 What is stopping self-advocates from doing the things they want to do?



State of Florida Input Needed...

 Are there groups of self-advocates who have more problems getting help than other people?



• Is it easy for self-advocates to get help?

State of Florida Input Needed...



State of Florida Input Needed...

 Can you tell us about self-advocates and their families getting support that helped them do what they wanted to do?



...State of Florida Input Needed

 Can you tell us about self-advocates and their families not getting supports that kept them from doing what they wanted to do?



New and Emerging Issues for Immediate Consideration

 What are new and emerging issues that are impacting individuals with developmental disabilities and their families?

Questions/Other Recommendations

Are there any critical areas or issues that we haven't addressed?

Thank you for sharing your thoughts and ideas!

If you think of anything you would like to add to this conversation, please feel free to email Sheila Gritz-Swift at

Sheilags@fddc.org or call Sheila at (850) 922-6707



2017-2021 State Plan Public Input

-	. Select the category that best describes you:
0	Self-Advocate (individual with a disability)
0	Family member
0	Public policy maker
0	Representative of public agency
0	Representative of private agency
0	Member of community organization or association
0	Other (please specify)
* 2	Name of city where you live:
	Your ethnicity (Please check the one that best describes you):
* 3.	Your ethnicity (Please check the one that best describes you): White alone
0	White alone
0	White alone Black or African American alone
0 0 0	White alone Black or African American alone Hispanic alone
0 0 0	White alone Black or African American alone Hispanic alone American Indian and Alaska Native alone
	White alone Black or African American alone Hispanic alone American Indian and Alaska Native alone Asian alone

* 4. Please check the areas of the Florida Developmental Disabilities Council's work that have helped you the most.

	Child Development and Education
	Community Living
	Employment and Transportation
	Health Care and Prevention
	Self-Advocacy Leadership
	. What is the Florida Developmental Disabilities Council doing now that you ik is most helpful? (Please check all that apply.) Increasing the number of children in inclusive education and child care settings
	Increasing waiver services and non-waiver supports
	Increasing access to inclusive housing Training and information on local rights
	Training and information on legal rights
	Increasing paid employment in the community as the first option for people with disabilities
	Improving access to affordable, reliable transportation options
П	Improving delivery of health care and early intervention services
	Building self-determination and self-advocacy skills
	Increasing opportunities for self-advocates to be leaders Other (please specify)
	Other (please specify)
* 6.	Florida Developmental Disabilities Council, Inc.
	at are the biggest issues that aren't being addressed that would help self- ocates live their lives as they choose in their communities?
	What can the Florida Developmental Disabilities Council do to help self- ocates become strong leaders?
l .	

* 8. What can the advocates parti				ies Council (do to help self-
* 9. What can the systems change serve self-advoc	e (e.g., makin	ıg changes	in the way	organizatio	ns or communities
* 10. State of FI	orida				
Please describe	unmet need	s and barri	ers that pro	event individ	uals with disabilities
and their family and contribute t			_	_	to fully participate in
Health Care	o their comm	idilities III	tile aleas it	dentined bei	Jw.
Employment					
Informal and formal services and					
supports					
Education/Early intervention					
Housing					
Transportation			No. 1 September 1		
Child care		L		;	
Recreation					
Other:					

* 11. Please describe unmet needs and barriers that prevent unserved and underserved groups of individuals with developmental disabilities and their

families from fu areas identified		ing in and	contributin	g to their c	ommunities in the
Health Care					
Employment					
Informal and formal services and supports		v., 1000			
Education/Early intervention					
Housing		· ways.			
Transportation					
Child care					
Recreation					
Other:					
individuals with Very Adequate Somewhat Ade		nd their fa	milies? (Cł	neck one.)	
O Adequate					
O Inadequate					
O Very Inadequate	e				
					ities and their families ices and support?
O Very Adequate					
O Somewhat Adec	quate				
O Adequate					
O Inadequate					
\circ					

Very inadequate

* 14. Please provide description	s of individuals with devel	opmental disabilities
and their families whose lives ha	ve been positively impacte	ed by receiving the
state's current services and sup		and receiving the
	en e man en en el en el	
15 Please provide descriptions	of incalinate and the second	
15. Please provide descriptions	individuals with develop	mental disabilities and
their families whose lives have b	en negatively impacted be	ecause they have not
received the state's current serv	ces and supports.	
16. Other comments:		
	Done	
	Dolle	

Powered by <u>SurveyMonkey</u>
Check out our <u>sample surveys</u> and create your own now!



2017-2021 State Plan Public Input Easy Read

This Easy Read survey is for self-advocates and family members ONLY. If you are not a self-advocate or family member please complete the full survey 2017-2021 State Plan Public Input.

Public input.					
* 1. Select the category that best describes you:					
Self-Advocate (individual with a disability)					
Family member					
. Name of city where you live:					
. Your ethnicity (Please check the one that best describes you):					
White alone					
Black or African American alone					
Hispanic alone					
American Indian and Alaska Native alone					
Asian alone					
Native Hawaiian & Other Pacific Islander alone					
Some other race alone					
Two or more races					
. Please check the areas of the Florida Developmental Disabilities Council's					
k that have helped you the most.					
Child Development and Education					
Community Living					
Employment and Transportation					

	Health Care and Prevention
	Self-Advocacy Leadership
* 5	. What is the Florida Developmental Disabilities Council doing now that you
thir	nk is most helpful? (Please check all that apply.)
	Including children in their schools and in local daycare
	Helping self-advocates to get more paid and unpaid supports
	Helping self-advocates to get homes where they want to live
	Helping self-advocates understand their rights
	Helping self-advocates to get jobs and to get reliable rides that they can afford
	Helping babies until they are three get the services they need
	Helping medical providers improve their services
	Helping self-advocates learn what they want and how to ask for it
	Helping self-advocates to be leaders in their lives and communities so they can speak up and attend
mee	etings
	Other:
,	
* 6	. Thinking about the Florida Developmental Disabilities Council:
Wha	at do you need to have a better life?
* 7.	. What do you need to become a strong leader?
į.	
* Q	. What would help you participate in leadership coalitions?
0.	
1	

* 9. What can the Council do to help you get better services and supports in community?	your
* 10. Think about the State of Florida	
What is stopping you from doing the things you want to do?	
* 11. Is it easy for you to get help? (Circle one)	
O Yes	
O No	
* 12. Can you tell us about yourself and your family getting help to do what y wanted to do?	-
* 13. Can you tell us about yourself and your family not getting help to do wh	at
14. Other comments:	
process of the second s	
Done	

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Check out our <u>sample surveys</u> and create your own now!

WV DD COUNCIL 2010-2011 NEEDS SURVEY

110 Stockton Street Charleston, WV 25312

This is a survey for people with developmental disabilities who rely on public services and their families. Your responses are confidential and will help the DD Council in developing its priorities for improving services in WV over the next five years. Skip any sections or questions that do not apply to you or your family member. If you need assistance in completing this survey or have questions, please contact Jim Cremeans at (304)-558-4184 or email at jim.h.cremeans@wv.gov

SECTION I. General Information: Check appropriate box(s):	
☐ I am a person with a developmental disability. I am years old.	
☐ I am a family member. The person is years old.	
☐ I am a Medley Class Member.	
☐ Other (friend, advocate, foster parent) Specify:	
County in West Virginia where I live	
I live: ☐ With Family ☐ In My Own Home ☐ Apartment/Home with one or two	
Roommates ☐ Specialized Family Care Home ☐ Group Home ☐ Other:	
I receive services through the WV Title XIX MR/DD Waiver program. ☐ Yes ☐ No	
I receive other Medicaid services. Yes No	
I, or my son or daughter is on a wait list for services. Yes No If Yes, please explain:	
SECTION II. <u>Unmet Services and Supports</u> :	
A. Are there services or assistance that you or your family member(s) need that ar available?	e not
☐ Yes ☐ No If Yes, please explain:	
B. Do you receive a service or support that needs to be improved or changed to be appropriate to you or your family member(s) needs?	more
☐ Yes ☐ No If Yes, please explain:	

C.		re a service available in your commonot accessible due to cost, eligibility,	•	at you or your family member(s) need reason?
	□ Ye	es 🗆 No		
	If Yes	, please explain:		
D.	or you	ur family member(s) have based on	the im	most critical unmet service needs you pact the unmet service has on health, ur community? (#1 is most critical, #3
1.				
2.				
3.				
E.	I am n	nost satisfied with		services and supports.
F.	I am le	east satisfied with		services and supports.
SECT	ION II	I. Areas of Emphasis for the DD C	Council	
A.		1		nat you believe should be priorities for 1 is most critical, # 5 is less critical):
		Employment		Transportation
		Education & Early Intervention		Housing
		Health		Recreation
		Child Care		Quality Assurance (Self-Advocacy, Abuse Prevention, Accountability)
		Community Supports (Family Support, Workforce, MR/D	DD Waiv	ver)
		Other Service issue:		

B. Of the TOP 5 Areas of Emphasis above that you marked, describe the specific concerns you have for each (see example):

Rank	Area of Emphasis	Important Issue
Exp 1	COMMUNITY SUPPORTS	Choosing qualified staff to support my son.
1		
2		
3		
4		
5		

SECTION XI: Closing Comments

1	T 1' 1	1.0	T 4	1 1 4	/ 1 1 1 \
Ι.	Looking an	nead five vears.	I am most conce	erned about:	(write below)

2. What are your hopes and dreams for the future?

^{*} Please attach any other ideas or thoughts you have or write on the back of this page.

BPDD Café checklist:

Are you interested in hosting a BPDD State Plan conversation Café? Here is what you need to know:

<u>Planning:</u> (Talk with Fil)
 □ Review the World Café Resource Guide □ When to have the event? □ Who to invite (How many people do you anticipate?) □ Where to hold the event? Reserve space (preferably round tables, best for conversation) □ Create a flyer (use template) □ Distribute flyer and/or send out email notices □ Plan refreshments
Volunteers Needed: ☐ Facilitator ☐ Registration person/ greeter ☐ A Table host for each table (1 for every 5-6 guests anticipated) ☐ Set up crew ☐ Clean up crew
Supplies Needed:
 □ BPDD Café tool box □ Coffee/refreshments ○ Cups/Napkins ○ Coffee Creamer/Sugar/sugar substitute packets □ Water pitchers/Ice □ Bakery/snacks if desired

At each table:
☐ Tablecloths (If needed)
☐ At each place setting
 Paper Place mats at each seat
 Menu at each seat
 Name Tags
 1-Table host name badge
☐ Markers/pens for each table
Café Etiquette and Questions tent cards on each table
☐ Small centerpieces (TY gifts for facilitators)
☐ Snacks/cookies on each table
Front of room set up (for Facilitator)
☐ Markers – large for recording purposes
☐ Easel w/ paper/flip chart (post it/ painters tape)
☐ Microphone (optional)
Registration table:
☐ Sign-in sheet
 Person with Microphone to go around and get each table responses (if needed)
☐ Flip chart recorder to document large group responses
Take Down/Clean up:
☐ Put everything back as it was
☐ World Café Tool Box
☐ Collect all papers with documentation to be summarized
Wrap up Information:
☐ Forward all materials to BPDD: Flip paper, Placemats, table facilitator's
notes and tool kit.

Bpdd's Five-Year State Plan

The DD Board's mission is to make Wisconsin a place where people with disabilities can have control over their own lives and can live, go to school, work, and be fully included in the community.

Every five years, the Board writes a State Plan. It describes the things we will do and how much money we will spend. We know we can't achieve all of our dreams of in five years. In order to choose the best goals for the State Plan, we want to know what you dream of changing.

The DD Board gets its money from the federal government in Washington, DC. The government tells DD Boards the main issues they should work on and the kind of activities they should do. (There is a list on the back cover.) The DD Board does not have to do all these things. It can choose one or more areas to work on.

The DD Board is concerned about people with cognitive, physical or mental disabilities from the day they are born until the day they die. We will listen to ideas from many people before writing the Plan.



Menu

Where the coffee is hot and the conversation is even hotter!



Cafe Etiquette

Focus on what matters
Contribute your thoughts
Speak your mind and heart
Listen to understand
Link and Connect ideas
Listen together for insights and
deeper questions

Play, Doodle, Draw Have Fun!

Council Goals and Strategics (in federal law)

- 1. The DD Act says DD Councils should look at these issues when choosing goals:
 - 1. Self-Determination
 - 2. Inclusion
 - 3. Community services
 - 4. Employment
 - 5. Education
 - 6. Transition
 - 7. Housing
 - 8. Health

(States can add other areas.)

- 2. The DD Act says Councils should use these strategies:
 - ⇒ Supporting advocates
 - ⇒ Building coalitions
 - ⇒ Educating policy-makers (like legislators)
 - ⇒ Consulting with communities, agencies, etc.
 - ⇒ Demonstration grants for new approaches to services and supports
 - \Rightarrow Training
 - ⇒ Public education
 - ⇒ Collaboration with other organizations
 - ⇒ Developing new policies, programs and services

Daily Specials:

Question 1

Imagine Wisconsin five years from now.

What changes do you most want to see for people with disabilities by then?

Question 2

Do you have ideas about some things that can be done over the next five years to make your dream come true?





What is your dream?

The Wisconsin Board for People with Developmental Disabilities invites you to our conversation café.

Every five years the DD board writes a plan with goals and activities to improve the quality of life for people with disabilities.

We want to know what you think we can do to help people with disabilities have more control over their lives and be more involved in their community.

Café conversation is fun, engaging and creative. Everyone's contribution will make a difference.

Join us for

Conversation and refreshments!

Date:

Following the Youth Transition Conference

Location

Address

City

Time

Reserve your place at the table.

Participation is **free** but reservation is required.
Register on line at www.wi-bpdd.org or call Name at (phone)



101 East Wilson Street, Room 219, Madison, Wisconsin 53703 Voice 608.266.7826 • Toll Free 888.332.1677 • FAX 608.267.3906 • TTY/TDD 608.266.6660 Email: bpddhelp@wi-bpdd.org • Website: www.wi-bpdd.org

Your City Here